

FACILITY MANAGEMENT POLICY

Emirates International Facility Management L.L.C. (EIFM) is an Abu Dhabi based Company committed to deliver comprehensive, sustainable, and integrated facilities management services and solutions across UAE.

EIFM has developed, implemented, maintained & continually improving Facility Management System to meet & exceed customer needs & expectations in accordance with ISO 41001:2018 International Standard.

Senior Management of EIFM is committed to:

- 1. Establish and achieve facility management objectives.
- 2. Identify & mitigate the risks in accordance with Corporate Risk Management Policies and Procedures.
- 3. Continually improve performance of Facility Management System.
- **4.** Meet & exceed the applicable requirements of demand organisations & other stakeholders.
- 5. Consider the characteristics & requirements of facilities & its users.
- 6. Provide & maintain state-of-the-art equipment.

7. Meet applicable legal, regulatory, local, international & other requirements.

Altaf Bhat

General Manager

Emirates International Facility Management L.L.C.

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Date: 20th March 2023.

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